



Licensed Residential Home Visitor Plan – Santa Barbara County

Updated 10.12.20

In order to slow the spread of COVID-19, we ask that you read and follow the Licensed Residential Home Visitor Plan below.

- To arrange a visit, call the Residential Supervisor to schedule a time.
- At a CCL Home – Up to two visitors may meet with a person served at the same time, permitted that they are wearing facemasks and practicing social distancing (6 feet apart).
- At an ICF Home – One visitor may meet with a person served at a time, permitted that they are wearing a facemask and practicing social distancing (6 feet apart).
- Upon arrival to the premises for planned visit:
 - Visitors must be wearing and continue to wear a facemask throughout the visit
 - Visitors are not permitted inside the home unless prior arrangements have been made with the Program Director. To arrange for an inside visit please call (805) 674-6764, Monday – Friday from 8a to 4pm. Please allow two (2) business days for a return call.
 - Visitors will undergo temperature check, symptom check and COVID-19 contact questions before being cleared for the visit
 - If a visitor is not cleared for the visit, they will be asked to schedule another visit in the future
- All arranged visits will take place outside of the home unless prior arrangements have been made with the Program Director.
- Visitors and persons served will wear facemasks throughout the visit and practice social distancing (6 feet apart)

While we know that the visit restrictions may be challenging, we appreciate your support in keeping our staff and persons served safe and healthy.

Fine print - This plan may be modified based on regulations and Public Health Department guidance.

800 Quintana Road ■ P.O. Box 877 ■ Morro Bay, CA ■ 93443

805/772-6066 ■ FAX 805/772-6067



Licensed Residential Home Visitor Questionnaire

Please read and answer the following questions:

Yes No I have read and understand the visitor plan expectations.

Yes No I will follow the visitor plan expectations as outlined.

Yes No My temperature was taken upon arrival to the premises.

Yes No Do you have a cough, shortness of breath or difficulty breathing, muscle pain, sore throat or a new loss of taste or smell?

Yes No Have you traveled outside of the US within the past 14 days?

Yes No Have you had contact with anyone who has tested positive for the COVID-19 virus within the past 14 days?

Yes No I understand that if I develop symptoms or test positive for COVID-19 within 14 days of my visit, that I am to contact OPTIONS immediately to alert them of a potential exposure.

Yes No I have been provided with a contact number for OPTIONS.

Name of visitor (please print)

Date

Signature

According to Health Officer Order No. 2020-11.4 County of Santa Barbara concerning Licensed Residential Facility Visitor Restrictions for the Control of COVID-19:

The person served/resident or a person served's authorized lawful representative may contact OPTIONS to seek clarification of any part of this Order by contacting the administrator or Residential Facility.

If a resident or the resident's authorized lawful representative objects to the appropriateness of the limitation of access, the resident or lawful authorized representative must first raise their concern with the facility at issue. The residential facility is ordered to respond to the concern within two (2) business days.

If after receiving a response from the residential facility the objection is not resolved, the resident or lawful authorized representative may submit a written objection for consideration to the Public Health Department through the following method: Subject: objection to Health Officer Order No. 2020-11.4 phdadmin@sbcphd.org. Please provide a description of the basis of the objection, including any facts or context that are relevant. The Department of Public Health will try to respond promptly. The local health emergency may not permit a prompt response. If a response is not received within three (3) business days of receipt of the objection, the objection will be considered not granted.

If any Visitor or Non-Essential Person refuses to comply with this Order, then the Residential Facility may contact local law enforcement to request assistance in enforcing this Order.

OPTIONS Family of Services 805-772-6066



We know that being together as friends and family is so important and we are committed to helping everyone stay connected. We look forward to continuing to work together to facilitate meetings in person, drive by, over the phone and through video chats.

Thank you for your patience and cooperation during this challenging time. We know that the extra precautions can be tiring but we appreciate your partnership in keeping yourself, persons served and staff safe. We will get through this together.

If you develop symptoms or test positive for COVID-19 within 14 days of an in-person-visit, please contact OPTIONS immediately via email at FWalker@Optionsfs.org or by telephone at (805) 674-6764.

Please visit our website at www.optionsfs.org for the latest updates and information.

With gratitude,

OPTIONS Family of Services