

## PROGRAM POLICY - COMMUNITY INTEGRATION SERVICES

- 1 The majority of Community Integration Services are provided in the community. As such, frequent informal visits by family members and friends, during hours of operation, can be disruptive. Although frequent contact with family enhances communication with program staff and provides a natural support, contact is most effective at times that do not interrupt Community Integration Services activities, so that persons served may develop a stable work and community activity routines.
  - 1.1 Requests for visitors may be accommodated, with consideration given to the purpose and length of the visit.
  - 1.2 Families will be invited to actively participate in the Individual Service Plan (ISP) process and to assist in carrying out the ISP as desired by each person served.
  - 1.3 In cases where visitors persistently interfere with instructional time or Community Integration Services activities of a person, a plan will be developed with the person served, to address the issue in a pro-active manner.

POLICY DATE: February 1996

REVISED: April 2004, January 2011, May 2012

REVIEWED: August 2014, September 2015, November 2016, October 2017  
October 2018, November 2019, November 2020, January 2023,  
May 2023

REVISED: July 2024